



CERTIFICATE OF COMPLIANCE

Pursuant to Republic Act No. 11032: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act No. 9485, otherwise known as the Anti-Red Tape Act of 2007, and for Other Purposes

I, **MICHAEL J. DALUMPINES**, Filipino, of legal age, *Chairman and President* of the **APO Production Unit, Inc. (APO PUI)**, the person responsible and accountable in ensuring compliance with Section 6 of the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, hereby declare and certify the following facts:

- 1) The APO PUI including its Regional Offices located at Davao City and Cebu City has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and mission of the agency;
 - b. Government services offered;
 - i. Comprehensive and uniform checklist of requirements for each type of application or request;
 - ii. Step-by-step procedure to obtain a particular service;
 - iii. Person responsible for each step;
 - iii. Maximum time needed to conclude the process;
 - iv. Document/s to be presented by the applicant or requesting party, if necessary;
 - v. Amount of fees, if necessary; and
 - c. Procedure for filing complaints.
- 2) The Citizen's Charter is posted as an information billboard through interactive information kiosks, electronic billboards, posters, tarpaulins standees, or any other readable materials that could be easily understood by the public.
- 3) The Citizen's Charter is posted at the main entrance of the office or at the most conspicuous place of all the said service offices.
- 4) The Citizen's Charter is written either in English, Filipino, and/or in the local dialect and published as an information material.
- 5) The Citizen's Charter is uploaded on the agency's website through a tab or link specifically for the Citizen's Charter, located at the most visible space or area of the website, or as a link under the Transparency Seal.
- 6) There is an established Client Satisfaction Measurement per service in the respective offices.

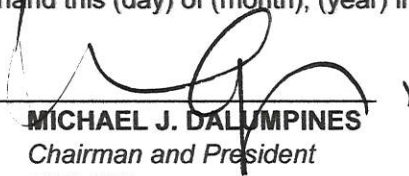
This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.



Republic of the Philippines
APO PRODUCTION UNIT, INC.
 PIA Bldg., Visayas Avenue, Barangay Vasra, Diliman, Quezon City



IN WITNESS WHEREOF, I have hereunto set my hand this (day) of (month), (year) in (city, province), Philippines.




MICHAEL J. DALUMPINES
 Chairman and President
 APO PUI

SUBSCRIBED AND SWORN to before me this **FEB 28 2022** (day) of **QUEZON CITY** (month) (year) in (city, province), Philippines, with affiant exhibiting to me his/her (government-issued ID) issued on (date of issuance) at (place of issuance).



MERLITO DELA PEÑA
 NOTARY PUBLIC/ ADMINISTERING OFFICER

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ATTY. JASON O. DE BELEN
 Roll No. 36259
 Adm. No. NP-019 Notary Public
 My Commission expires on June 30, 2022
 No. 7th St. Borromeo St. cor. Panay Ave. QC
 IRP No. 195473; QC 1-4-2022
 PIR No. 2444041; QC 1-4-2022
 MAIL VI-0022012; 4-14-22