



CERTIFICATION of COMPLIANCE

Pursuant to Republic Act 9485: An Act to Improve Efficiency in the Delivery of Government Service to the Public by Reducing Bureaucratic Red Tape, Preventing Graft and Corruption, and Providing Penalties Therefor

I, Michael J. Dalumpines, Filipino, of legal age, Chairman and President of the APO Production Unit Inc., being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following truths:

1. The APO Production Unit Inc. has established its service standards known as the Citizen's/Service Charter that enumerates the following:
 - a. Vision and mission of the agency
 - b. Services offered
2. The Citizen's/Service Charter is posted as information billboards in all the service offices of APO Production Unit Inc. that deliver frontline services.
3. The Citizen's/Service Charter is positioned at the main entrance of the office or at the most conspicuous place of all the said service offices.
4. The Citizen's/Service Charter is written either in English, Filipino, or in the local dialect and published as an information material (e.g. booklet or brochure).
5. The Citizen's/Service Charter is uploaded in the agency's website and accessible to the public.
6. The Citizen's/Service Charter was first published on July 2, 2014 and underwent review and revision on _____ as required under Section 4, Rule IV of the IRR: The office or agency shall review the Citizen's Charter whenever necessary, but not less than once every two years.

The Citizen's/Service Charter already shows the improvements that resulted from the process review of frontline service delivery, specifically: (indicate process improvements made such as streamlining of procedures, shortened turnaround time, reduction in the number of signatories, etc.)

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS HEREOF, I have hereunto set my hand this 28th day of January 2020 in Quezon City, Philippines.

MICHAEL J. DALUMPINES
Chairman and President
APO Production Unit, Inc.

SUBSCRIBED AND SWORN to before me this 29 day of January, 2020 in Quezon City, Philippines,
with affiant exhibiting to me his/her _____
ATTEST: MARYJANE M. LEE
Issued on _____ at _____