

### APO PRODUCTION UNIT, INC.

# Who may avail? Sales Department

1. Procedure upon the receipt of Incoming Jobs, includes filing and planning on the production of the job.

#### Office in-charge

Production, Planning and Control (PPC) Department

#### **Type of transaction**

G2G - Government to Government (Simple Transaction)

#### **Checklist of requirements**

Job Order Ticket, Sample Layout (coming from Sales Department)

#### **Total time duration**

1 hour and 20 minutes

## CITIZEN'S CHARTER

1.) Receiving of Documents for Incoming Jobs (Production Planning and Control Department - PPC)

	Steps	Action Taken	Fees to be Paid	Processing Time	Person/Office Responsible
	1) Submit Job Order, Purchase Order/ MOA/NOA/NTP or any legal documents of purchase, and a soft/hard copy of sample layout from the Sales Department.	1.11) Accept the documents	None	5 minutes	PPC Department Head/Job Planner
		1.12 ) Stamp documents as "Received" with name of receiver, date, and time	None	5 minutes	
		1.21 ) Check attachments if complete	None	5 minutes	Job Planner
		1.22 ) If attachments are incomplete, request client to provide the necessary document/s	None	30 minutes	
		1.23 ) Log data from Job Order in excel sheet and logbook.	None	5 minutes	
	2) N/A	2.11 ) Forward Purchase Order/MOA/NOA/NTP for the monitoring of work-in-process (WIP) to be inputted in the AIAS System.	None	30 minutes	PPC Encoder